



## “Hybrid” Cases

What is a “Hybrid” Case?

There are scenarios in which a case can be a hybrid between a digital and a traditional case. If a case is “digital” in that you’ve sent digital scans, but also “physical” in that physical items such as brackets, bands, wax bites, etc. are being sent for use during fabrication, your case is a “hybrid” case. Once we receive your digital files, we’ll print your models while we wait for your physical items to arrive in the mail at which time we will join the two and begin fabrication.

What does this mean for YOU?

To ensure that your digital and physical items are joined-up as quickly as possible, please make sure to do the following when submitting a Hybrid case:

- (1) Before submitting your digital prescription sheet, please clearly indicate that you will be sending “bands,” “brackets,” “wax bites,” etc. and that they will be arriving in the mail. The following is an example of a sufficient note of this kind:

<b>SPECIAL INSTRUCTIONS</b>
Brackets being sent via mail.

- (2) When packaging your physical items, print a physical copy of the prescription sheet that has been submitted and include it with your items. Make sure to effectively secure all physical items within a bag or padded envelope.